



How can I redeem my ePoints?

1

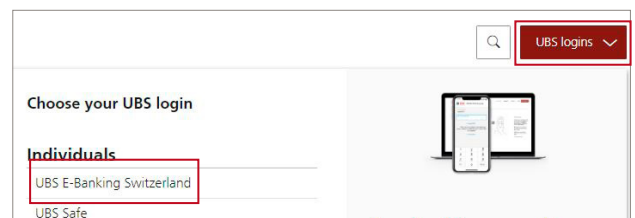
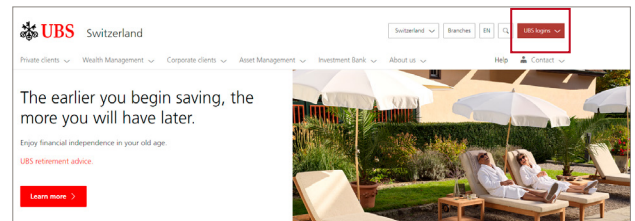
Log in either to E-Banking or directly to the KeyClub eStore with your contract number.

2.a.

Log in via E-Banking:

Go to www.ubs.com and click on "UBS logins" at the top right of the screen.

Under "Individuals" choose the option "UBS E-Banking Switzerland."



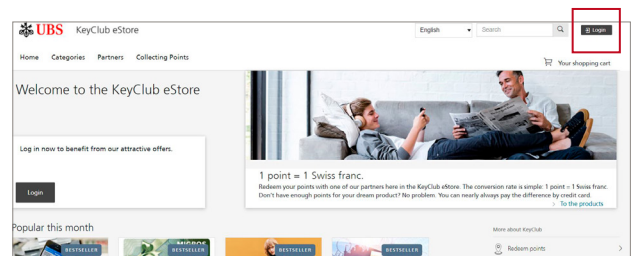
2.b.

Log in via the KeyClub eStore:

Go to www.ubs.com/keyclubestore and click on "Login" at the top right of the screen.

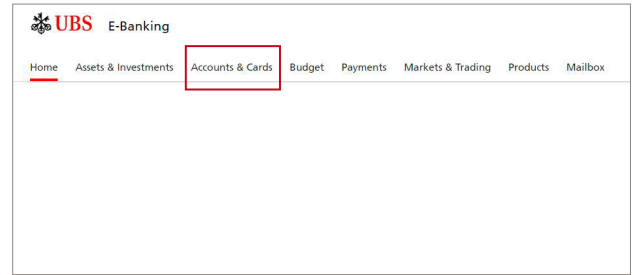
If you want to log in directly to the KeyClub eStore, you can skip steps three to five.

To log in via E-Banking, continue with step three.



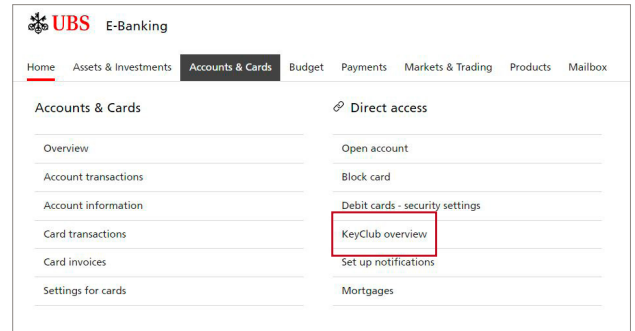
3

Click on the tab "Accounts & Cards".



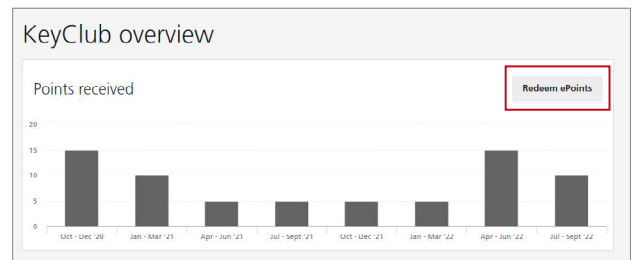
4

You'll find "KeyClub overview" under "Direct access."



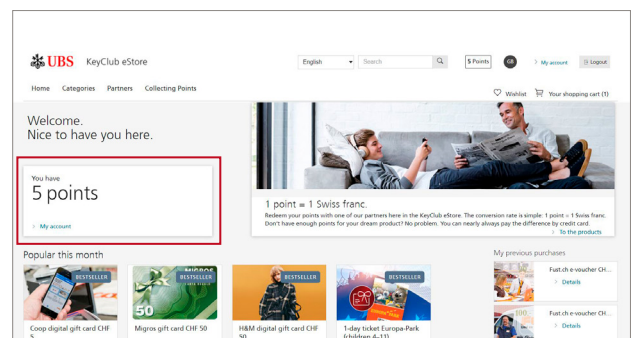
5

Click on "Redeem ePoints." You will automatically be redirected to the UBS KeyClub eStore.



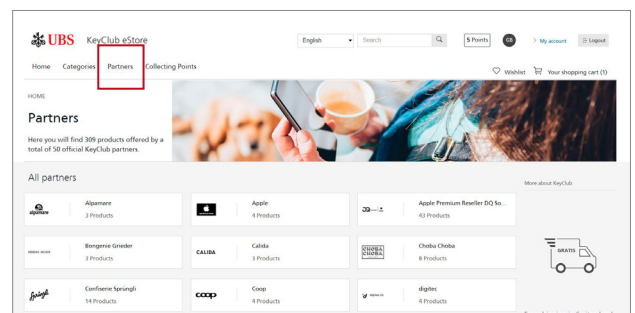
6

You can see your current points balance in large print in the center left of the main page.



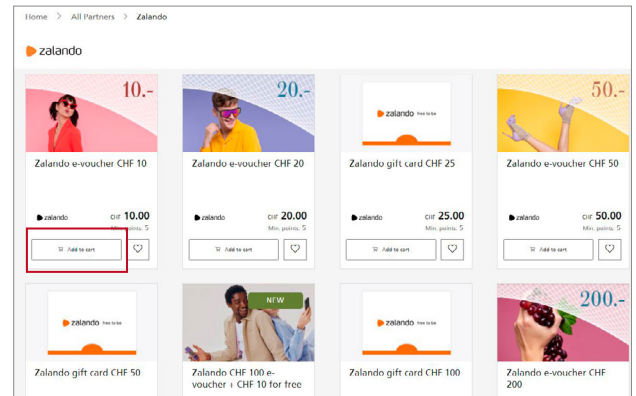
7

Under "Partners" you can see all the KeyClub partners and choose the one you want.



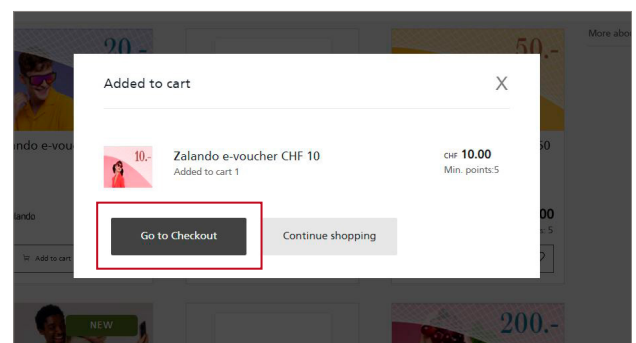
8

Once you've found the right product you can add it to the cart by clicking "Add to cart".



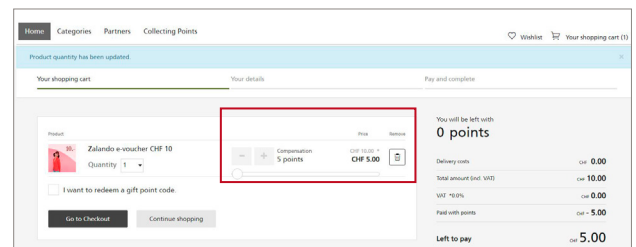
9

Then either continue shopping ("Continue shopping") or finish by clicking on "Go to Checkout".



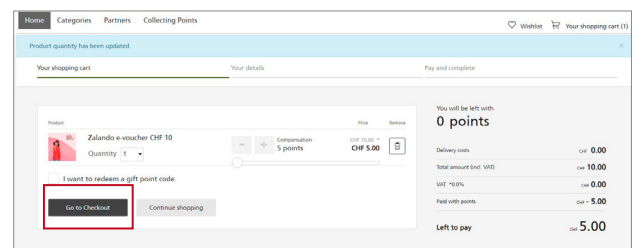
10

In the shopping cart, you can use the "+/-" button and the slider (arrow) to change the number of points. As standard, the number of points is set to 5. You can adjust this if you would like to use more ePoints, or pay for the product entirely with ePoints (providing you have enough points).



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When you're finished shopping, go to the checkout by clicking on "Go to Checkout".



12

Enter your full address and email address on the tab "Your details."

Your shopping cart

Your details

Invoice address

Title

no form of addre

First name

Last name

Street

No.

Postcode

City

Select a country

Switzerland

Confirmation

Email address

Repeat email address

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At the bottom, confirm that you have read and accepted the terms and conditions and the privacy statement by putting a cross in the corresponding fields, and continue with the payment.

Important notes

☐ I have read and accept the [GTC](#) and the [Privacy statement](#).

☐ I have read and accept the [Security advice](#).

On placing an order, you accept the General Terms and Conditions. We, UBS Switzerland AG (UBS), use your personal data in accordance with our privacy statement. In order to process your order, we transmit your recipient data to the relevant KeyClub partner. If this corresponds to your address, the KeyClub partner can conclude that you have a business relationship with UBS. The KeyClub partner receives the personal data transmitted to them for processing within their own responsibility and according to their own terms and conditions and their own privacy statement.

Continue to payment

Back

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If you do not have sufficient points, you can pay the remaining amount with your credit or prepaid card. Choose one of the available payment methods.

CHF 5.00

kcUbs

UBS KeyClub eStore

8099 Zürich

Switzerland

keyclub-estore@ubs.com

0800 610 810

www.ubs.com/keyclubestore

Please select your preferred payment means:

Play with a card

Cancel

Saferpay - powered by

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You will receive a confirmation email once you have placed the order. If you have purchased an e-voucher or a digital gift card, you will receive this as a PDF file in an attachment along with the order confirmation. Physical products will be delivered by the respective partner by mail in accordance with the delivery time shown in the KeyClub eStore.

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